



Customer Feedback and Case Study



CRANLEIGH FREIGHT SERVICES CUTS TACHOGRAPH ANALYSIS FROM A "WEEK TO MINUTES" WITH TRUTAC SOFTWARE

Cranleigh Freight Services Ltd (CFS), one of the South East's leading transport and logistics companies, has successfully managed to speed up its tachograph analysis reporting from a week to about 30 minutes, since switching to TruTac's user-friendly software.

Surrey-based CFS, which runs 55 HGVs and 12 vans on UK distribution, European transport and a home delivery service, needed a fast, efficient and driver friendly system when it looked at the market in 2014.



Case Study



Transport Manager Will Porter explains that with around 70 drivers, CFS needed a fast, accurate system:

"All our tachographs used to be sent away to be analysed, up until two years ago. To be honest it was very time-consuming – in fact we would send our data off and get the reports back about a week later. Not only that but the reports weren't driver friendly and it was difficult to interpret the data."

CFS took on TruTac's TruControl software which is a web-based and completely automated, digital and analogue tachograph analysis system - providing automated, KPI, exception-based reporting across multiple depots.

Reports can be prepared instantly and emailed to any transport manager or multiple users, to suit any fleet size and are fully compliant with driver-hours regulations and the Working Time Directive (WTD).

"TruTac came out on top by a considerable margin when we looked at the various systems on the market," adds Porter. "Now, I can download a driver's card in my office and within minutes I can run reports on that driver and print them off."

Porter stresses that accessing the tachograph data quickly and easily is not an issue even when CFS drivers are abroad.

"With our European fleet, if drivers are away I can get them to download their tachograph card via the telematics system in the truck and that comes through to me, so I can put that into the system and have their report within 30 minutes."

The TruControl software also has a TruDriver feature which has a driver's compliance dashboard. "The speed in obtaining information enables me to accurately oversee drivers' hours and pinpoint any potential infringement" says Porter.

Overall, he is highly impressed with the many benefits of TruControl.

"It's fast, it cuts down on administration and we get instant access to meaningful and understandable reports. TruTac will report within minutes, whereas with our previous supplier it would take days!"

CFS was established in 1977 and in addition to its European transport division, which operates mainly throughout the Benelux region, CFS is a founder member of Pall-Ex, the leading UK overnight pallet distribution network. CFS also operates a Nationwide "white glove" home delivery operation (DHD Direct Home Delivery) dedicated to the home furnishings and furniture marketplace.

TruTac is the UK's largest, independent, tachograph analysis company. It designs and delivers software solutions for all fleet sizes and sectors, making managing compliance easier, saving time, money and adding value.

For more information on CFS please see www.cranleigh.co.uk

For peace of mind and complete compliance control of your fleet, call us today! 024 7669 0000
info@trutac.co.uk
www.trutac.co.uk



Complete Compliance Control