

Customer Feedback and Case Study



DAISH'S HOLIDAYS GO FIRST-CLASS WITH TRUTAC COMPLIANCE CONTROL

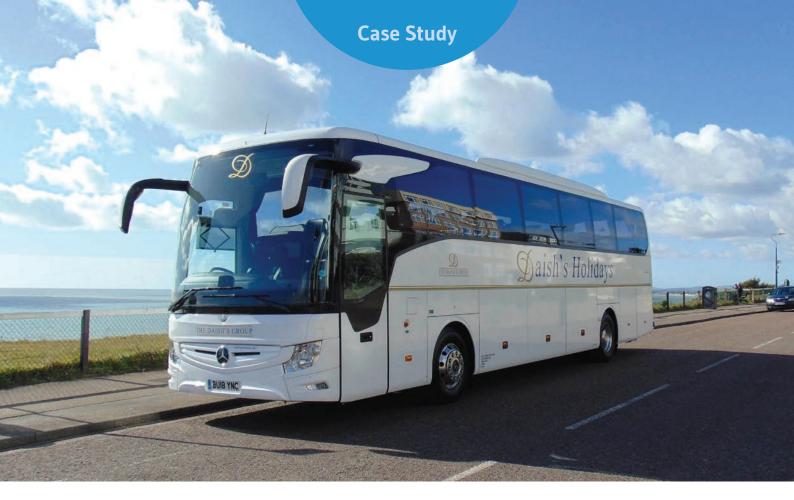
The UK coach holiday provider, Daish's Holidays, has upgraded to TruTac for their tacho analysis and fleet support software and since January this year reports a 50% reduction in driver infringements, and greatly improved compliance control.

The company had previously been using a system from a transport association but found it to be slow and disjointed to operate. Therefore, they switched to TruTac to take advantage of a suite of software which combine accurate data reporting with speed and ease of use. TruTac's software has been designed and developed in conjunction with the Confederation of Passenger Transport (CPT) and is specific for the PSV industry.

"We use CPT Tacho Analysis, CPT Daily Checks and TruLicence." Says Transport Manager, Bryan Maddern. "We have 19 of our 23 coaches hooked up to the system using TruTac's remote downloading boxes and 'next-day' reporting of all key information at our fingertips all the time."



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According to Bryan, driver infringements have been halved and all performance-related issues can be immediately addressed using easy-to-retrieve information, whereas with the previous system they would have to wait for up to a month for the analysis.

"The CPT Daily Checks driver app is also a massive improvement." Continues Bryan. "Using the mobile App our drivers can go through routine daily checks and keep us informed right away of any repairs or vehicle issues which need attention. Among other things, they can also view the traffic status which of course is a major help. All the drivers are delighted with it."

Also, the TruLicence programme enables Bryan and his team to immediately check and review all driver and new driver licence history, points and validity.

"We don't actually have much of a driver turnover in this area but nonetheless, it is a great help and another function of the system which gives us improved compliance control. In short, TruTac has enabled us to get rid of paper, speed things up and maintain tight control. Greater efficiency all-round."

Daish's Holidays travel to many of the UK's most popular holiday destinations and virtually all their retained hotels have been awarded TripAdvisor Certificates of Excellence. The company also provide tailor-made, themed breaks and group holidays.

For further information call us today! 024 7669 0000 www.trutac.co.uk

We are talking... 50% Fewer Driver Infringements!



We use CPT Tacho Analysis, CPT Daily Checks and TruLicence. TruTac's remote downloading solution delivers all vehicle and driver information direct from the tachograph. In just 3 months we have seen a 50% reduction in driver infringements and an overall increase in compliance control.

Bryan Maddern. Transport Manager, Daish's Holidays.

For peace of mind and complete compliance control of your fleet, call us today! **024 7669 0000** info@trutac.co.uk www.trutac.co.uk

